

A Tour of Your Stripe Account

At this time Stripe are working with Event Owl on improving their information presentation for our customers. The following pages takes you as an organiser through the process.

Something to bear in mind with any Merchant Account Provider, including Stripe:

You will build a **Cash Reserve** as you receive payments from your exhibitors. This is sometimes also called a “rolling reserve,” “daily discount,” “or personal guaranty,” a cash reserve is a pool of money held by the merchant account provider to protect against ‘losses’ caused by a merchant. A cash reserve can be established during the opening of the merchant account by the business providing the funds upfront, or by the merchant account provider holding back a percentage of the merchant’s daily sales until the reserve amount is met. **Stripe does NOT take money from your bank account for refunds and so it uses your Cash Reserve to do this! If you do not have sufficient funds in your Stripe reserve you cannot refund the required amount.**

Cash reserves are usually only imposed on business types that are deemed as “high risk” (which events as we all know are with the UK weather!) when the account is established; however, any business that suffers from a rash of chargebacks or fraudulent transactions may have a cash reserve imposed upon them, often with little or no warning. Cash reserve funds are usually released within 60-90 days from the day that they were first withheld. With a “rolling reserve,” the individual transactions that make up the reserve are held and then released at a predetermined interval. Cash reserve policies vary by merchant account provider.

Cash Transfers - Stripe will transfer funds to your bank account based on the schedule listed in your dashboard. For example, “Daily — 7 day rolling basis” would mean that charges processed on March 1st would be grouped together and deposited in your account on March 8th, and “Weekly (Monday) — 2 business day rolling basis” would mean that charges processed before a given Thursday will be grouped together and deposited in your account on the following Monday.

Your transfer schedule can be configured to simplify your accounting. We currently offer the option for funds to be transferred daily, weekly (on a custom day of the week), or monthly (on a custom day of the month).

You can see all transfers Stripe attempts to your bank account on your dashboard.

Stripe dashboard showing transfers overview. The interface includes a sidebar with navigation options (Dashboard, Customers, Payments, Transfers, Balance, Plans, Coupons, Products, Orders, Events & Webhooks, Logs) and a main content area displaying upcoming and past transfers.

Upcoming transfers

£187.51 GBP	Santander — ****5459 — GBP	SCHEDULED	Scheduling...
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Past transfers

✓ £619.98 GBP	Santander — ****5459 — GBP	PAID	2015-12-11
✓ £219.98 GBP	Santander — ****5459 — GBP	PAID	2015-12-09
✓ £291.99 GBP	Santander — ****5459 — GBP	PAID	2015-12-07
✓ £59.99 GBP	Santander — ****5459 — GBP	PAID	2015-12-07
✓ £725.98 GBP	Santander — ****5459 — GBP	PAID	2015-12-02

[View all transfers](#)

When you log in to your dashboard, click on 'Transfers' and you will be able to see all the transfers made from Stripe to your bank account. This is done in 'Batches' as there is a minimum transfer amount. For more information <https://stripe.com/docs/transfers>

Zoho CRM - Home Page x Trade Stand Booklet 2016 x 2015 Application Form an x Transfer tr_17FequL82Lyiri x

Stripe, Inc. [US] https://dashboard.stripe.com/transfers/tr_17FequL82LyiriPDg2WBGsGz

stripe Dashboard Documentation Help & Support Lancashire Blues

LIVE TEST Search...

GENERAL Dashboard Customers

TRANSACTIONS Payments Transfers Balance

SUBSCRIPTIONS Plans Coupons

RELAY Products Orders

REQUESTS Events & Webhooks Logs

PAID £619.98 GBP — tr_17FequL82LyiriPDg2WBGsGz

Transfer Overview

Date paid: Dec 11, 2015
Description: STRIPE TRANSFER

Metadata [Edit](#)
No metadata

Bank Account Details

Santander
****5450 — GBP

Transfer Summary

	Count	Gross	Fees	Total
Charges	2	£835.00	-£15.08	£819.98
Refunds	0	£0.00	£0.00	£0.00
Adjustments	0	£0.00	£0.00	£0.00
Transfer				£819.98 GBP

Transaction Details [Export](#)

Type	Description	Date	Gross	Fee	Total
Charge	New customer from EventOwl	2015/12/04 04:00:10	£512.50 GBP	-£12.51 GBP	£499.99 GBP
Charge	New customer from EventOwl	2015/12/04 04:00:03	£123.18 GBP	-£3.17 GBP	£119.99 GBP

Viewing 1 – 2 of 2 [Previous](#) [Next](#)

Logs

Each transfer made into your bank account is split in this area into the payments that were made by your exhibitors. In this instance at the bottom of the page you can see TWO payments make up the £619.98

Zoho CRM - Home Page x Trade Stand Booklet 2016 x 2015 Application Form an x S Transfer tr_17FequL82Lyiri x

Stripe, Inc. [US] https://dashboard.stripe.com/transfers/tr_17FequL82LyiriPDg2WBGsGz

Customers

TRANSACTIONS

- Payments
- Transfers
- Balance

SUBSCRIPTIONS

- Plans
- Coupons

RELAY

- Products
- Orders

REQUESTS

- Events & Webhooks
- Logs

Transfer Overview

Date paid: Dec 11, 2015
Description: STRIPE TRANSFER

Metadata Edit

No metadata

Bank Account Details

Santander
****5499 - GBP

Transfer Summary

	Count	Gross	Fees	Total
Charges	2	£835.86	-£15.68	£819.98
Refunds	0	£0.00	£0.00	£0.00
Adjustments	0	£0.00	£0.00	£0.00
Transfer				£819.98 GBP

Transaction Details Export

Type	Description	Date	Gross	Fee	Total
Charge	New customer from EventOwl	2015/12/04 04:00:10	£512.50 GBP	-£12.51 GBP	£499.99 GBP
Charge	New customer from EventOwl	2015/12/04 04:00:03	£123.16 GBP	-£3.17 GBP	£119.99 GBP

Viewing 1 - 2 of 2 Previous 1 Next

Logs

No requests

Events

- A transfer of £819.98 should now appear on your bank account statement. 2015/12/11 13:31:18 >
- A new transfer for £819.98 was created and will be deposited on Friday, Dec 11th. 2015/12/08 08:21:32 >

https://dashboard.stripe.com/payments/ch_17EAjuL82LyiriPDwDercJIR

Search the web and Windows

The fee's both Event Owl and Stripe charge either you or your exhibitor – depending on whether you absorb or pass them on, are shown just by hovering over the number under 'Fee'.

Zoho CRM - Home Page x Trade Stand Booklet 2016 x 2015 Application Form an: x S Transfer tr_17FequL82Lyiri x

Stripe, Inc. [US] https://dashboard.stripe.com/transfers/tr_17FequL82LyiriPDg2WBGsGz

Customers

TRANSACTIONS

- Payments
- Transfers
- Balance

SUBSCRIPTIONS

- Plans
- Coupons

RELAY

- Products
- Orders

REQUESTS

- Events & Webhooks
- Logs

Transfer Overview

Date paid: Dec 11, 2015
Description: STRIPE TRANSFER

Metadata Edit

No metadata

Bank Account Details

Santander
****5459 - GBP

Transfer Summary

	Count	Gross	Fees	Total
Charges	2	£835.00	-£15.00	£819.98
Refunds	0	£0.00	£0.00	£0.00
Adjustments	0	£0.00	£0.00	£0.00
Transfer				£819.98 GBP

Transaction Details Export

Type	Description	Date	Gross	Fee	Total
Charge	New customer from EventOwl	2015/12/04 04:00:10	£512.50 GBP	-£12.51 GBP	£499.99 GBP
Charge	New customer				

Event ID# 189 - "The Ribble Valley Christmas Fair"; Transaction #377 payment total: £500.00

Viewing 1 - 2 of 2 Previous 1 Next

Logs

No requests

Events

- A transfer of £819.98 should now appear on your bank account statement. 2015/12/11 13:31:18 >
- A new transfer for £819.98 was created and will be deposited on Friday, Dec 11th. 2015/12/08 08:21:32 >

https://dashboard.stripe.com/payments/ch_17EAjuL82LyiriPDwDercJIR

Search the web and Windows

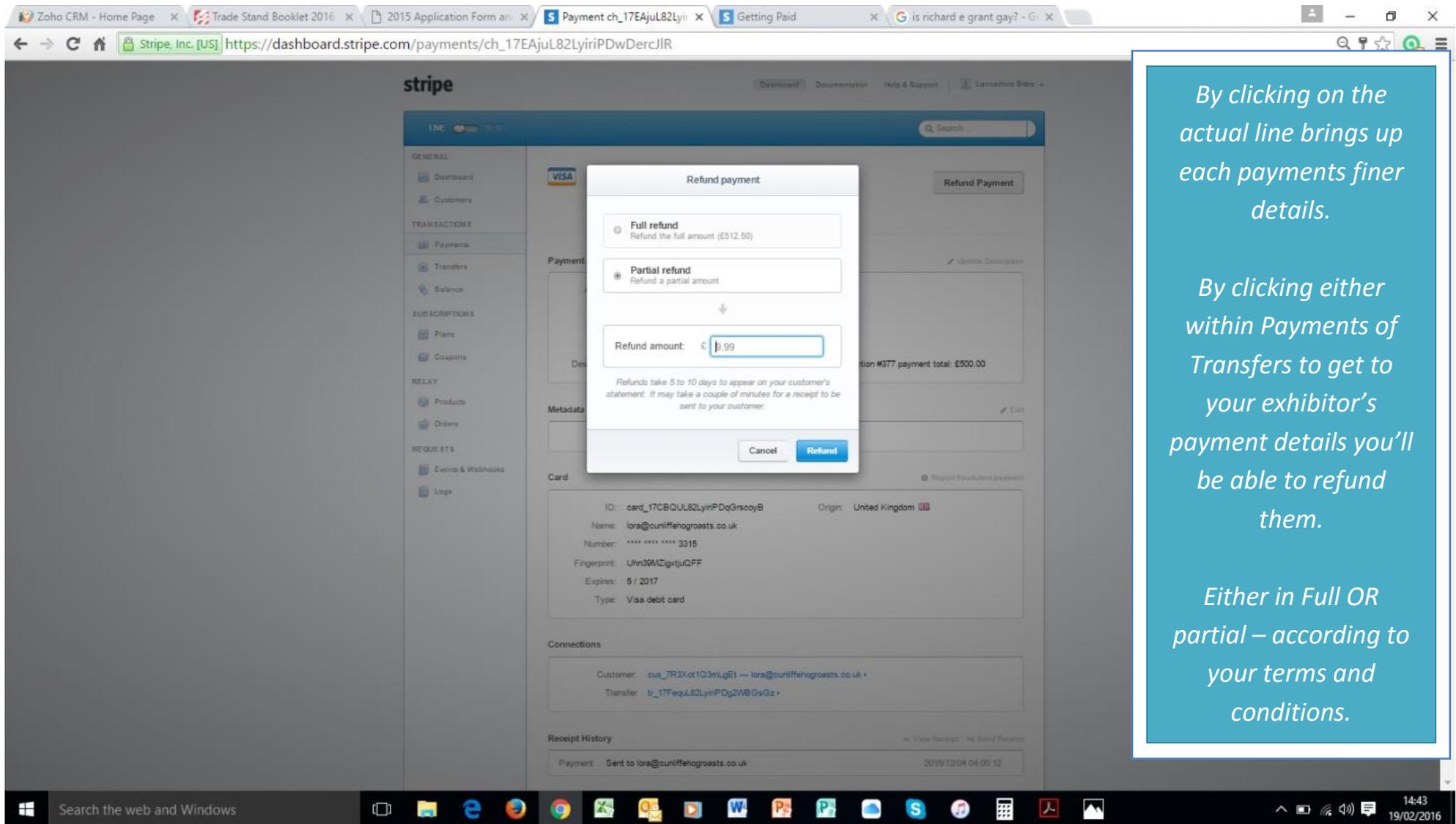
By hovering over the words under 'Description' you will be advised of the event and transaction number – the #ORDER number you will find in your Event Owl Event Organisers Spreadsheet against the exhibitors application.

If you are a multiple event's organiser you might want to separate your bank accounts but it's fairly easy to decipher.

The screenshot shows the Stripe dashboard interface. The browser tabs at the top include 'Zoho CRM - Home Page', 'Trade Stand Booklet 2016', '2015 Application Form an...', and 'Payment ch_17EAjuL82Lyiri'. The address bar shows 'Stripe, Inc. [US] https://dashboard.stripe.com/payments/ch_17EAjuL82LyiriPDwDercJIR'. The Stripe logo is at the top left, and navigation links for 'Dashboard', 'Documentation', 'Help & Support', and 'Lancashire Bites' are at the top right. A sidebar on the left contains a menu with categories: GENERAL (Dashboard, Customers), TRANSACTION S (Payments, Transfers, Balance), SUBSCRIPTION S (Plans, Coupons), RELAY (Products, Orders), and REQUEST S (Events & Webhooks, Logs). The main content area displays a payment of £512.50 GBP from a Visa debit card. The payment details section shows: Amount: £512.50 GBP, Fee: £12.51, Date: 2015/12/04 04:00:10, Status: Paid, and Description: Event ID# 180 - "The Ribble Valley Christmas Fair", Transaction #377 payment total: £500.00. The metadata section is empty. The card information section shows: ID: card_17CBQUUL82LyiriPDqGrsc0yB, Origin: United Kingdom, Name: lora@cunliffehogroasts.co.uk, Number: **** * 3315, Fingerprint: Uhn39MZigxtjuQFF, Expires: 5 / 2017, Type: Visa debit card. The connections section shows a customer link (cus_7R3Xat1Q3mLgEt) and a transfer link (tr_17FeuL82LyiriPDg2WBGsGz). The receipt history section shows a payment sent to lora@cunliffehogroasts.co.uk on 2015/12/04 04:00:12.

By clicking on the actual line brings up each payments finer details.

By clicking either within Payments of Transfers to get to your exhibitor's payment details you'll be able to refund them.



By clicking on the actual line brings up each payments finer details.

By clicking either within Payments of Transfers to get to your exhibitor's payment details you'll be able to refund them.

Either in Full OR partial – according to your terms and conditions.

Zoho CRM - Home Page x Trade Stand Booklet 2016 x 2015 Application Form an x S Transfers Overview x

Stripe, Inc. [US] https://dashboard.stripe.com/transfers/overview

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LIVE TEST Search...

GENERAL Dashboard Customers

TRANSACTIONS Payments Transfers Balance

SUBSCRIPTIONS Plans Coupons

RELAY Products Orders

REQUESTS Events & Webhooks Logs

Upcoming transfers

£187.51 GBP Santander — 5450 — GBP SCHEDULED Scheduling... >

Past transfers

✓	£619.98 GBP	Santander — 5450 — GBP	PAID	2015-12-11	>
✓	£219.98 GBP	Santander — 5450 — GBP	PAID	2015-12-09	>
✓	£291.99 GBP	Santander — 5450 — GBP	PAID	2015-12-07	>
✓	£59.99 GBP	Santander — 5450 — GBP	PAID	2015-12-07	>
✓	£725.98 GBP	Santander — 5450 — GBP	PAID	2015-12-02	>

View all transfers >

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https://dashboard.stripe.com/transfers

Search the web and Windows

Let's go back to the Transfer screen again.

This time we will click on View all transfers.

Zoho CRM - Home Page x Trade Stand Booklet 2016 x 2015 Application Form an x S Transfers x

Stripe, Inc. [US] https://dashboard.stripe.com/transfers

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LIVE TEST Search...

GENERAL Dashboard Customers

TRANSACTIONS Payments Transfers Balance

SUBSCRIPTIONS Plans Coupons

RELAY Products Orders

REQUESTS Events & Webhooks Logs

Amount	Source	Destination	Status	Date	Actions
£619.98 GBP	Santander	****5450 - GBP	PAID	2015-12-11	>
£219.98 GBP	Santander	****5450 - GBP	PAID	2015-12-09	>
£291.99 GBP	Santander	****5450 - GBP	PAID	2015-12-07	>
£59.99 GBP	Santander	****5450 - GBP	PAID	2015-12-07	>
£725.98 GBP	Santander	****5450 - GBP	PAID	2015-12-02	>
£359.98 GBP	Santander	****5450 - GBP	PAID	2015-11-26	>
£1,095.95 GBP	Santander	****5450 - GBP	PAID	2015-11-23	>
£687.20 GBP	Santander	****5450 - GBP	PAID	2015-11-20	>
£1,139.96 GBP	Santander	****5450 - GBP	PAID	2015-11-17	>
£819.96 GBP	Santander	****5450 - GBP	PAID	2015-11-12	>
£735.29 GBP	Santander	****5450 - GBP	PAID	2015-11-11	>
£719.97 GBP	Santander	****5450 - GBP	PAID	2015-10-22	>
£14.44 GBP	Santander	****5450 - GBP	PAID	2015-10-15	>
£336.58 GBP	Santander	****5450 - GBP	PAID	2015-10-14	>
£599.97 GBP	Santander	****5450 - GBP	PAID	2015-10-08	>
£321.59 GBP	Santander	****5450 - GBP	PAID	2015-10-05	>
£165.59 GBP	Santander	****5450 - GBP	PAID	2015-10-05	>
£1,141.15 GBP	Santander	****5450 - GBP	PAID	2015-10-01	>
£87.72 GBP	Santander	****5450 - GBP	PAID	2015-09-21	>
£179.99 GBP	Santander	****5450 - GBP	PAID	2015-09-16	>

63 results Previous Next

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https://dashboard.stripe.com/transfers/tr_17CNxbl82LyiriPDRRTF1vBt

Search the web and Windows

14:03 19/02/2016

You can now see a full list of all your transactions, so that you can quickly reconcile against your bank account.

Above the date column you can see the word Export a spreadsheet will be downloaded for you.

stripe

Dashboard Documentation Help & Support Lancashire Bites

LIVE TEST Search...

GENERAL Filters Export

Dashboard Customers Payments Transfers Balance Subscriptions Relay Requests

Export

Exporting 63 transfers...
a few seconds remaining

Or, email when the export is ready. Cancel

✓	£619.96				PAID	2015-12-11		
✓	£219.96				PAID	2015-12-09		
✓	£291.96				PAID	2015-12-07		
✓	£59.99				PAID	2015-12-07		
✓	£725.96				PAID	2015-12-02		
✓	£359.96				PAID	2015-11-28		
✓	£1,095.95 GBP	Santander	----	5450	— GBP	PAID	2015-11-23	
✓	£687.20 GBP	Santander	----	5450	— GBP	PAID	2015-11-20	
✓	£1,139.96 GBP	Santander	----	5450	— GBP	PAID	2015-11-17	
✓	£819.96 GBP	Santander	----	5450	— GBP	PAID	2015-11-12	
✓	£735.29 GBP	Santander	----	5450	— GBP	PAID	2015-11-11	
✓	£719.97 GBP	Santander	----	5450	— GBP	PAID	2015-10-22	
✓	£14.44 GBP	Santander	----	5450	— GBP	PAID	2015-10-15	
✓	£336.58 GBP	Santander	----	5450	— GBP	PAID	2015-10-14	
✓	£599.97 GBP	Santander	----	5450	— GBP	PAID	2015-10-08	
✓	£321.59 GBP	Santander	----	5450	— GBP	PAID	2015-10-05	
✓	£165.59 GBP	Santander	----	5450	— GBP	PAID	2015-10-05	
✓	£1,141.15 GBP	Santander	----	5450	— GBP	PAID	2015-10-01	
✓	£87.72 GBP	Santander	----	5450	— GBP	PAID	2015-09-21	
✓	£179.98 GBP	Santander	----	5450	— GBP	PAID	2015-09-16	

63 results Previous Next

transfers (3) - Microsoft Excel

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
1	Date	ID	Descriptio	Status	Currency	Amount	Fee	Recipient	Type	Bank Nam	Bank Acco	Bank Cour	Debit Carr	Destinatio	Charge Co	Charge Gr	Charge Fees	Char
2	11/12/2015 00:00	tr_17FequL82LyiriPDg2WBGsGz	STRIPE TR,	paid	gbp	619.98	0	bank_acc	Santander	5459 GB					2	635.66	15.68	61
3	09/12/2015 00:00	tr_17EvBiL82LyiriPDHQYrwt07	STRIPE TR,	paid	gbp	219.98	0	bank_acc	Santander	5459 GB					2	225.82	5.84	21
4	07/12/2015 00:00	tr_17ECaeL82LyiriPDwJAqUoiy	STRIPE TR,	paid	gbp	291.99	0	bank_acc	Santander	5459 GB					3	299.8	7.81	25
5	07/12/2015 00:00	tr_17DqFL82LyiriPDjxb1YiNx	STRIPE TR,	paid	gbp	59.99	0	bank_acc	Santander	5459 GB					1	61.68	1.69	5
6	02/12/2015 00:00	tr_17CNxbL82LyiriPDRRTF1vBt	STRIPE TR,	paid	gbp	725.98	0	bank_acc	Santander	5459 GB					4	744.69	18.71	72
7	26/11/2015 00:00	tr_17ACvKL82LyiriPDIIMq7FR43	STRIPE TR,	paid	gbp	359.98	0	bank_acc	Santander	5459 GB					2	369.26	9.28	35
8	23/11/2015 00:00	tr_178ISzL82LyiriPDIAqkzGa0	STRIPE TR,	paid	gbp	1,095.95	0	bank_acc	Santander	5459 GB					5	1,123.98	28.03	1,05
9	20/11/2015 00:00	tr_1783MyL82LyiriPDE75OkGvu	STRIPE TR,	paid	gbp	687.2	0	bank_acc	Santander	5459 GB					5	705.13	17.93	€
10	17/11/2015 00:00	tr_176xn8L82LyiriPDJTauOIL4	STRIPE TR,	paid	gbp	1,139.96	0	bank_acc	Santander	5459 GB					4	1,168.86	28.9	1,13
11	12/11/2015 00:00	tr_175BexL82LyiriPD00jpwAwS	STRIPE TR,	paid	gbp	819.96	0	bank_acc	Santander	5459 GB					4	840.99	21.03	81
12	11/11/2015 00:00	tr_174i1NL82LyiriPDkQIU1yo	STRIPE TR,	paid	gbp	735.29	0	bank_acc	Santander	5459 GB					7	1,235.05	31.12	1,20
13	22/10/2015 00:00	tr_16xXP1L82LyiriPDmgOAO0nw	STRIPE TR,	paid	gbp	719.97	0	bank_acc	Santander	5459 GB					3	738.33	18.36	71
14	15/10/2015 00:00	tr_16uzMSL82LyiriPDLoVSQX75	STRIPE TR,	paid	gbp	14.44	0	bank_acc	Santander	5459 GB					1	15	0.56	1
15	14/10/2015 00:00	tr_16ucqZL82LyiriPDR6qA7Naw	STRIPE TR,	paid	gbp	336.58	0	bank_acc	Santander	5459 GB					3	345.5	8.92	33
16	06/10/2015 00:00	tr_16rjIL82LyiriPDztvwn61X	STRIPE TR,	paid	gbp	599.97	0	bank_acc	Santander	5459 GB					3	615.38	15.41	59
17	05/10/2015 00:00	tr_16rMrHL82LyiriPDGgplEHmA	STRIPE TR,	paid	gbp	321.59	0	bank_acc	Santander	5459 GB					1	329.71	8.12	32
18	05/10/2015 00:00	tr_16r0FKL82LyiriPKHXAI5ft	STRIPE TR,	paid	gbp	165.59	0	bank_acc	Santander	5459 GB					1	169.88	4.29	16
19	01/10/2015 00:00	tr_16puctL82LyiriPDwPw47bfQ	STRIPE TR,	paid	gbp	1,141.15	0	bank_acc	Santander	5459 GB					5	1,170.29	29.14	1,14
20	21/09/2015 00:00	tr_16lvQ2L82LyiriPDIp17KzrU	STRIPE TR,	paid	gbp	87.72	0	bank_acc	Santander	5459 GB					2	246.32	6.34	23
21	16/09/2015 00:00	tr_16kTDgL82LyiriPDX07T2SPJ	STRIPE TR,	paid	gbp	179.99	0	bank_acc	Santander	5459 GB					1	184.63	4.64	17
22	14/09/2015 00:00	tr_16jI0NL82LyiriPDtGY8UnXX	STRIPE TR,	paid	gbp	179.99	0	bank_acc	Santander	5459 GB					2	344.67	14.68	33
23	24/08/2015 00:00	tr_16bIbpl82LyiriPDGmxE7AYL	STRIPE TR,	paid	gbp	112.53	0	bank_acc	Santander	5459 GB					1	160.04	10.04	
24	15/07/2015 00:00	tr_16NFwRL82LyiriPDVYVMVQdy	STRIPE TR,	paid	gbp	91.6	0	bank_acc	Santander	5459 GB					2	102.86	11.26	
25	13/07/2015 00:00	tr_16MX0YL82LyiriPDYQ4INbkl	STRIPE TR,	paid	gbp	45.8	0	bank_acc	Santander	5459 GB					1	51.43	5.63	
26	09/07/2015 00:00	tr_16LRbjL82LyiriPDFlocSwpU	STRIPE TR,	paid	gbp	50	0	bank_acc	Santander	5459 GB					1	55.74	5.74	
27	07/07/2015 00:00	tr_16KMAHL82LyiriPDTJqreKYX	STRIPE TR,	paid	gbp	100	0	bank_acc	Santander	5459 GB					2	102.86	2.86	
28	01/07/2015 00:00	tr_16IXd1L82LyiriPDpNkptM2Q	STRIPE TR,	paid	gbp	150	0	bank_acc	Santander	5459 GB					1	153.89	3.89	
29	30/06/2015 00:00	tr_16HopPL82LyiriPD1VvcpRtG	STRIPE TR,	paid	gbp	50	0	bank_acc	Santander	5459 GB					1	51.43	1.43	

Here we can see again the payment ID of each of your exhibitor payment transfers.

If you wanted to, you could copy the ID into the search bar in the Transfers page and the site will bring up the respective payments from your exhibitors.

Zoho CRM - Home Page x Trade Stand Booklet 2016 x 2015 Application Form an x Dashboard x Getting Paid x is richard e grant gay? - G x

Stripe, Inc. [US] https://dashboard.stripe.com/dashboard

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LIVE TEST

GENERAL

- Dashboard
- Customers

TRANSACTIONS

- Payments
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SUBSCRIPTIONS

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RELAY

- Products
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REQUESTS

- Events & Webhooks
- Logs

£619.98 Last transfer

-£187.51 Next transfer

150 Total customers

£22 Total

Overview 02/13/2016

Gross volume

£0.00

2/13 2/14 2/15 2/16 2/17 2/18 Today

Successful charges 0 total

0 0

2/13 2/14 2/15 2/16 2/17 2/18 Today

Customers created 0 total

0 0

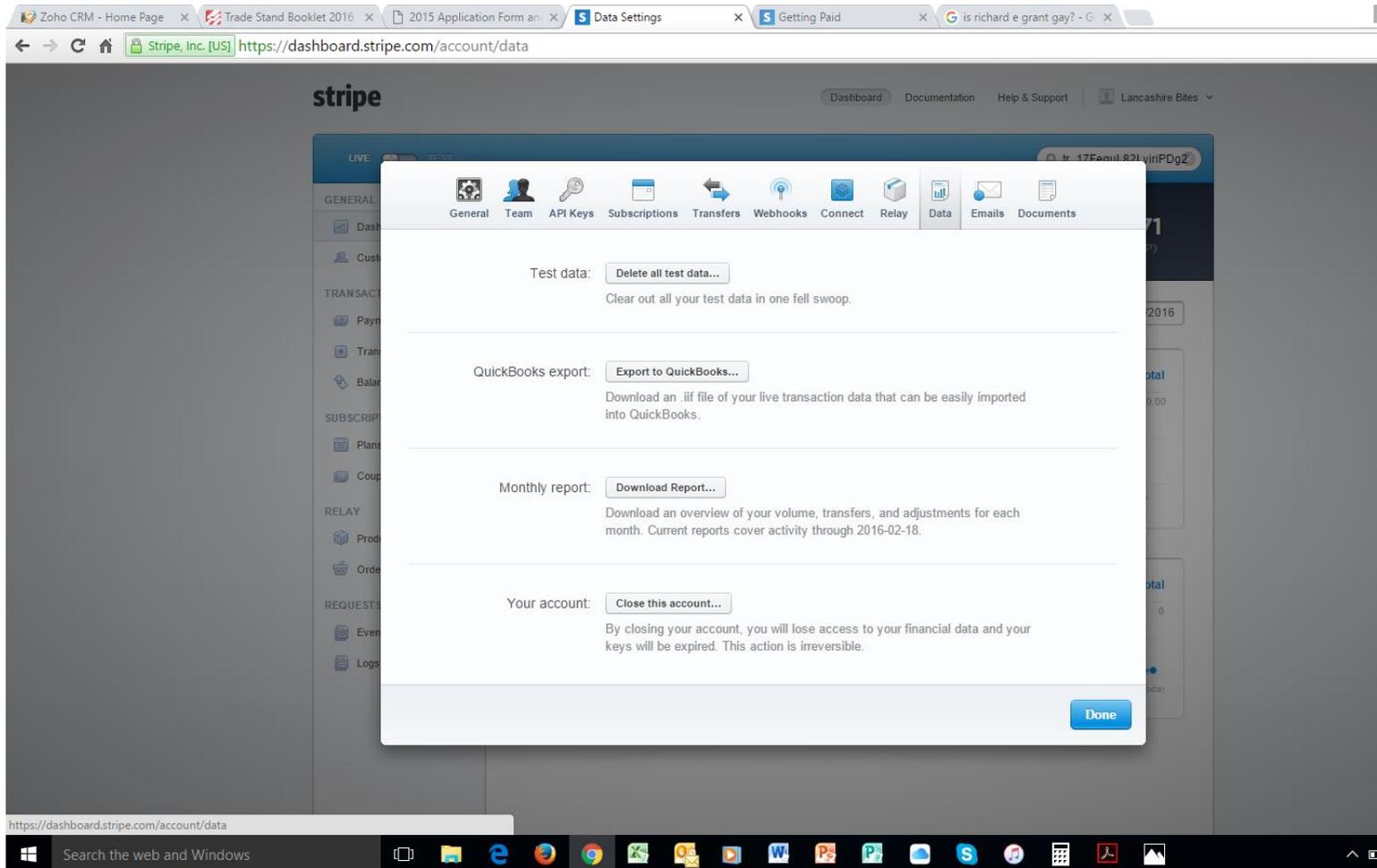
2/13 2/14 2/15 2/16 2/17 2/18 Today

Account Settings

- Send Feedback...
- Switch to account...
- Lancashire Bites ...
- LB CCF Act
- Farm Food Fest
- Xmas Fair
- Create New Account...
- Sign Out

Windows Search the web and Windows

There are a number of tools you can investigate. Click on your log in name and select Account Settings



For example Stripe integrates with Quickbooks, and will also generate a monthly sales report for you.

However, please don't play with anything relating to your Event Owl set up or we won't be able to process your transactions or copy any data into your spreadsheet within your dashboard!!

The screenshot shows the Stripe dashboard interface. At the top, there are browser tabs for Zoho CRM, Trade Stand Booklet 2016, 2015 Application Form, Dashboard, Payment Overview, and Event Owl | Control Centre. The address bar shows the URL: https://dashboard.stripe.com/payments/overview. The Stripe logo is in the top left, and navigation links for Dashboard, Documentation, Help & Support, and Lancashire Bites are in the top right. A search bar is also present.

The main content area is divided into a left sidebar and a main panel. The sidebar has sections for GENERAL (Dashboard, Customers), TRANSACTIONS (Payments, Transfers, Balance), SUBSCRIPTIONS (Plans, Coupons), RELAY (Products, Orders), and REQUESTS (Events & Webhooks, Logs). The main panel shows a 'Successful charges' chart with a total of 0 and a timeline from 2/13 to Today. Below the chart is a 'Recent payments' table with a '+ Create payment' link.

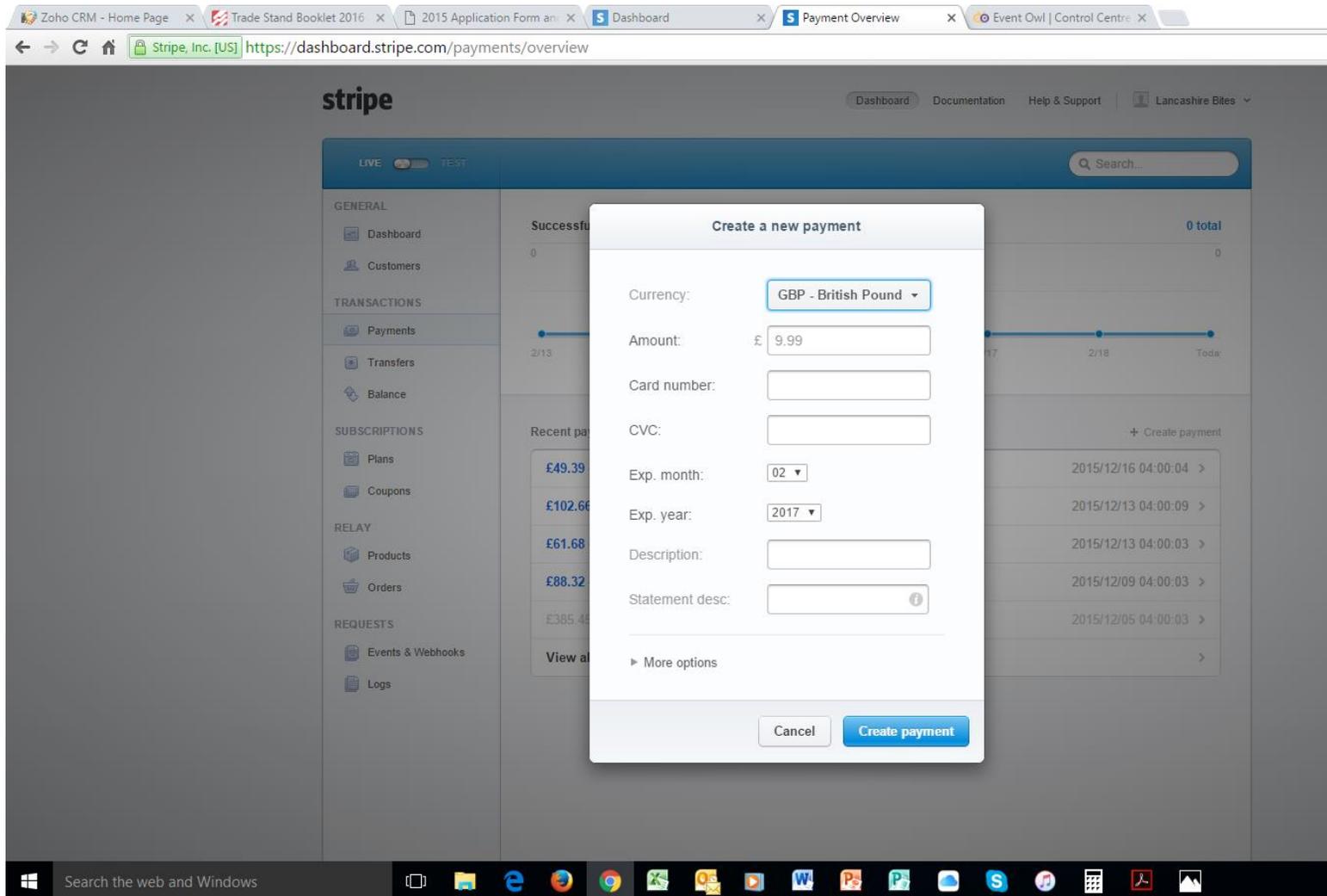
Amount	Card ID	Status	Date	Time	Action
£49.39	ch_17IWSOL82LyiniPDmKrZVHnJ	Refunded	2015/12/16	04:00:04	>
£102.66	ch_17HR1pL82LyiniPDBK8tOC6o		2015/12/13	04:00:09	>
£61.68	ch_17HR1jL82LyiniPDGTzo072S		2015/12/13	04:00:03	>
£88.32	ch_17Fz7XL82LyiniPD0bLkc725		2015/12/09	04:00:03	>
£385.45	ch_17EXDLL82LyiniPDRaWHJBWA	Failed	2015/12/05	04:00:03	>

At the bottom of the screenshot is the Windows taskbar with the search bar and various application icons.

Once you start generating transactions through Event Owl you'll also be able to take additional payments directly from the customer.

HOWEVER you will need to be PCI compliant to do this.

Click on the +Create payment above the date line to take a phone payment.



Just ask your customer for the details to complete each field, HOWEVER you MUST remember to complete the description so that the product/item is shown on their statement...

Your Lancashire Bites receipt [#1828-4691] - Message (HTML)

File Message

Ignore Delete Reply Reply All Forward Meeting IM More Quick Steps CFF 2016 sent q... To Manager Done Team E-mail Reply & Delete Create New Move Actions Move Mark Unread Categorize Follow Up Tags Editing Find Related Select Zoom

If there are problems with how this message is displayed, click here to view it in a web browser. Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

From: receipts+peEC7s7r3gyThQDTLY6IS@stripe.com
 To: juliewhalley@lancashirebites.co.uk
 Cc:
 Subject: Your Lancashire Bites receipt [#1828-4691]

£0 at Lancashire Bites

5842

December 16, 2015 #1828-4691

Description	Price
Event ID# 201 - "Roaming Roosters Christmas Fair"; Transaction #346 payment total: £48.00	£0.00
Total	£0.00

Have a question or need help? [Send us an email](#) or [give us a call](#) at .

Something wrong with the email? [View it in your browser](#).

You are receiving this email because you made a purchase at [Lancashire Bites](#).

Search the web and Windows

... which is sent by email.

We hope you found your tour of Stripe Account was useful but please do not hesitate to contact us or Stripe direct if you are struggling...

The Event Owl Team